

## Working on words (2)

1:50 - 3:07

### 1. Write the word you hear

Can I get your \_\_\_\_\_ number?

Thank you for \_\_\_\_\_ .

You are \_\_\_\_\_ to depart on June 15th at 1:00 pm.

I would like to \_\_\_\_\_ my flight.

Can I get your ticket \_\_\_\_\_ ?

I would like to confirm my \_\_\_\_\_ .

You are scheduled to \_\_\_\_\_ on June 15th at 1:00 pm.

### 2. Complete the sentence with the appropriate word

Your tickets have been **confirmed / booked / approved**. Please **leave / come / arrive** at the airport 3 hours before your **transport / flight / trip** departs.

you are **arranged / organized / scheduled** to **depart / departure / department** on June 15th at 1:00 pm. Is this correct?

### 3. Jumbled letters

Arranged to happen at a particular time

d	e	c	s	i	h	e	u	d
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Visit or telephone

a	l	c	l
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Show that something is definitely true or correct

i	o	c	m	n	r	f
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A journey made by air, especially in a plane

l	h	f	g	t	i
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A word or symbol that represents a quantity

m	n	b	u	r	e
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To leave a place, especially to start a trip

t	r	p	d	a	e
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4. Complete the sentence with one of the following: **I, my, you, your, it**

CUSTOMER \_\_\_\_\_ would like to confirm my flight.

CHECK-IN OFFICER Can \_\_\_\_\_ get your ticket number?

CUSTOMER The number is 45-6-43

CHECK-IN OFFICER \_\_\_\_\_ are scheduled to depart on June 15th at 1:00 pm. Is this correct?

CUSTOMER yes, \_\_\_\_\_ is.

CHECK-IN OFFICER Is anybody travelling with \_\_\_\_\_?

CUSTOMER Yes. My wife.

CHECK-IN OFFICER Can \_\_\_\_\_ have the other ticket number?

CUSTOMER Yes, sure. \_\_\_\_\_ is 45-6-44

CHECK-IN OFFICER \_\_\_\_\_ tickets have been confirmed. Please arrive at the airport 3 hours before your flight departs. Thank \_\_\_\_\_ for calling.